In ILLiad, how do I set up a routing rule so that Rapid Requests do not go to Awaiting Copyright Clearance?

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Symptom

• You want to set up a routing rule so that your Rapid requests go out through Rapid rather than going to Awaiting Copyright Clearance

Applies to

• ILLiad

Resolution

Information on setting up a routing rule is found in the Initial Configuration: Creating Custom Queues and Routing Rules for RAPID Requests documentation.

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