What do I do when I get a Transport-Level error in the ILLiad Client log?

Symptom

• You are seeing a Transport-Level error in the ILLiad Client log.

Applies to

• ILLiad

Resolution

Short introduction or instructions to follow these steps:

1. Check your bandwidth restrictions.
2. Check to see if there is anything blocking your connection to the SQL server.
3. You may also need to check with your Firewall colleagues.