The email associated with our Digital Collection Gateway Admin account is not longer active how can we correct it?

Symptom

• You need to replace the email address on the Digital Collection Gateway Admin account because it is no longer a working email address.

Applies to

• Digital Collection Gateway

Resolution

Contact OCLC Support with your library name, the Digital Collection Gateway Admin username or email, and a current working username or email we can replace it with.

Additional information

There is more information on setting up user accounts.

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