When is IFM billed in Lending when you are the Lender?

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Symptom

- You want to know when IFM billing takes place as a Lender

Applies to

- ILLiad

Resolution

At the time of Shipping an item, if you have an IFM charge, it will be billed at that time. So if you have to make other changes to the request and you are seeing the Billing information show up again, you are overwriting your tables, but you are not updating OCLC for the new amount you put in.