What is the process for incorrectly sent items from a Lender in ILLiad?

Symptom

- A lender sends you an incorrect book or item and you want to know how you should process the item in ILLiad

Applies to

- ILLiad

Resolution

When you are checking the item into the library from the Lender you select the Partial/Incorrect Option. You follow the instructions from the [Partial or Incorrect Items](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/What_is_the_process_for_incorrectly_sent_items_f...) documentation.