Unable to create either a new macro book or new macro under an existing book title


Symptom

• Connexion client has been unable to create either a new macro book or new macro under an existing book. Whenever she attempts to add in a new one the program crashes.

Applies to

• Connexion client

Resolution

Please ask your IT to give the OCLC folder read-write access. The path to the folder is:
If you're running 64-bit Windows: C:\Program Files (x86)\OCLC
If you're running 32-bit Windows: C:\Program Files\OCLC

After they grant access to this folder, you will be able to create the macrobooks.