I am using third party authentication and I accidentally assigned the incorrect User ID at Source to an account. How do I remove this?

Last updated: Mon, 16 Sep 2019 16:18:17 GMT

Applies to

• WorldShare Admin

Answer

User ID at Source is loaded in patron accounts using the idAtSource field in a patron load. This field cannot be removed from accounts by WorldShare users. If you accidentally loaded an incorrect User ID at Source into an account and this is causing issues with signing in, you can either delete that account and load a new one or contact OCLC Support with the patron name and incorrect User ID at Source for assistance.

Additional information

See Patron Data Files for more information.