When I update the Address field in the User record in ILLiad, the field truncates at forty characters

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Symptom

• You are updating a patrons address in the ILLiad Client, but the address stops at forty characters

Applies to

• ILLiad

Resolution

The Address field in the User Record is set for forty characters. You should contact ATLAS Systems User Voice Page to request that ATLAS increase the size of the field. If they do, then the User table will be updated in a future release. Otherwise, you are limited to forty characters.

Additional Information

You would also use this for any field such as Phone number. You should contact ATLAS that they increase the size. If you need it immediately and you are self-hosted, you could contact your SQL Server Administrator and let the person know what you need to happen. The next upgrade, unless ATLAS made a change, the field size will change back.