Item alert when there is no process

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Learn about item alerts when there is no process in Amlib.

**Item alert message without a process**

Sometimes in Issues or Returns a message comes up that looks incomplete. This indicates that a Stockitem has the Alert set to Y, but there is no corresponding Process – for example: Missing, Damaged, etc.

![Item Alert](https://help.oclc.org/Library_Management/Amlib/Stockitem/Item_alert_when_there_is_no_process)

https://help.oclc.org/Library_Management/Amlib/Stockitem/Item_alert_when_there_is_no_process

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Usually Alerts are set in relation to a Process:

You can find all the items with an Alert but no Process through a Stockitem Where Search:

1. Go to **Main > StockItems > StockitemWhere** – the Stockitem Where Search screen will display
2. Enter the following parameters:
   a. **Alert = Y**
   b. **Process = NULL (Paste without entering a value in 3)**
1. Choose Search Column
   - For Loan (Y/N)
   - Loan Type
   - Opac (Y/N)
   - Alert (Y/N)
   - Process
   - Process Date
   - Received
   - Accessioned
   - Current Cost
   - ILL Library
   - ILL Ron
   - ILL Due
   - ITEM TYPE
   - On Loan

2. Choose Operator
   - LIKE
   - OR
   - IN
   - =
   - ≠
   - <
   - ≤
   - >
   - ≥

3. Type the Where Condition and Press Paste
   OR Press Special
   - Paste
   - Special

Query Description:

<table>
<thead>
<tr>
<th>Column</th>
<th>Operator</th>
<th>Where</th>
<th>AND</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alert</td>
<td>Y</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Process</td>
<td>IS NULL</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- ADD
- AND
- OR