Why am I getting "A call number field must be present and correctly formatted" error when printing labels?

Last updated: Mon, 28 Jun 2021 21:32:40 GMT

Symptom

• "A call number field must be present and correctly formatted" error.

Applies to

• Connexion client 2.63

Resolution

This is a permission issue between the user and the Connexion Client:

1. As an admin, run the OCLC Connexion Client Auto-Fix
2. Try printing labels from Connexion
3. If you still are receiving this error, run the OCLC Permissions program
4. Contact OCLC Support stating that you've run the auto-fix and that has not worked. Include the error you are receiving, as well as a screenshot of the results from the Permissions program

Page ID

23379

https://help.oclc.org/Metadata_Services/Connexion/Troubleshooting/Why_am_I_getting_%22A_call_number_field…

Printed: Sun, 17 Oct 2021 20:42:36 GMT