Unable to parse collection information

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Symptom

- Unable to parse collection information from https://server####.contentdm.oclc.org...ectionInfo.php. Following error resulted while attempting to parse returned result: Data at the root level is invalid. Line 1, position 1

Applies to

- CONTENTdm
- Project Client

Resolution

The username needs to be confirmed it matches the Worldcat account that was created.

Check the CONTENTdm Administration Portal users list to verify the correct account is added and being used.

For more information see [Adding Users](https://help.oclc.org/Metadata_Services/CONTENTdm/Troubleshooting/Unable_to_parse_collection_information)

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