How do I use the Electronic Delivery Utility to send requests when I have scanned the articles already?

Last updated: Fri, 06 Mar 2020 15:08:47 GMT

Symptom

- You want to set up the Electronic Articles to send after being scanned already with a scanner such as Scannx

Applies to

- ILLiad

Resolution

You need to follow these steps for setting up the Electronic Delivery Utility to process the articles automatically:

1. Set up the Electronic Delivery Utility Configuration following the Configuring the Electronic Delivery Utility documentation.
2. Follow the Processing Documents with the Electronic Delivery Utility documentation and go to the Auto Mode section. Auto mode runs every two minutes.
3. In Customization Manager, it's possible to enable the SendArticleExchangeOnOdysseyFailure which insures ILLiad will try to send the item a second time.