If I use the notes field in ILLiad, will the Borrower see the note?

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Symptom

• You want to update the lender with a note and want to know if the notes field will be seen by the borrowing site because you have a question about their request

Applies to

• ILLiad

Resolution

The notes field in the Transaction in ILLiad is only seen by your site. If you want to send a note, here are the options you have in ILLiad:

1. You can send a notification to the borrower through Email Routing. Here is the Email Routing documentation.
2. You can update the borrowing request with a conditional. Here is the Conditionalizing Lending Request documentation.