Why aren't notifications being sent to the borrowing library?

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Applies to

- Tipasa

Answer

If the borrowing library does not supply an email address, the automated notifications will not know where to send an email because this information is pulled from within the request. To verify if there is an email address look in the borrower information section of the request. If there is not an email here, the system does not know where to send the email and it will not be sent.