Why is our holding code reading as invalid in the 852 $b field of an LHR?

Symptom

• Invalid symbol [SYMBOL] in 1st $b in 852.

Applies to

• WorldShare Record Manager

Resolution

This holding codes information in the OCLC Service Configuration Holding Codes and Translation table may have been edited:

1. Log into the OCLC Service Configuration and access the Holding Codes Translation Table under WorldCat Discovery. Here we will need to make sure the row for this holding code is completely filled out.
2. If all items in the row are filled out, please contact OCLC Support with a link to this help article and a screenshot of the invalidation error.