Why am I getting a "following databases are not available to this institution" error?

Symptom

• You are getting the error "following databases are not available to this institution" followed by a number when searching in Advanced Search.

Applies to

• WorldCat Discovery

Resolution

This error will appear when a database that you do not have access to is listed in your database list. The number that follows the error refers to the Target ID of the database we are seeing that you don't have access to. It could be that you are passing that Target ID in your local library's Search Box URL or it could be in a Service Configuration > Metasearch Content > Default Databases and Licensed Content > Group Configured Databases.