When I am scanning an article for Electronic Delivery and I am in the Scanner settings, I only see a Horizontal split option and not a Vertical split option

Symptom

• When you are sending an Electronic Article and you are looking at the Scanner settings, you only see the Horizontal split option and not a Vertical Split option

Applies to

• ILLiad

Resolution

When you are in your Scanner Properties, that is coming from your Scanner settings. You might check your Scanner settings to make sure it has the option for both Horizontal and Vertical split. Please see the Electronic Document Editing Options documentation for more information.