When I am in ILLiad and going to the Policies Directory, I see the sign-on screen and it does not take me into the Policies Directory

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Symptom

• When you click on the Policies Directory in ILLiad, you are not going into the Policies Directory, but you are seeing the Sign In screen

Applies to

• ILLiad

Resolution

If you see the Sign-In Screen whenever trying to get to the Policies Directory for any action in ILLiad, you need to click on the "Sign In" button and you will get into the Policies Directory. This is a change that has taken place with changes that OCLC made with the Policies Directory on 8/1/2019. We are currently working on a solution in the update on the WorldShare ILL/Tipasa interfaces to fix this issue.

Update for 8/29/2019. The feature is now fixed.

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