I have a Custom Holdings group and I cannot add a symbol to it when in the ILLiad OCLC Resource Sharing settings

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Symptom

• You are in ILLiad and you are trying to add a symbol to one of your OCLC Custom Holdings Groups, but after you click on "Add Symbol," nothing happens

Applies to

• ILLiad

Resolution

In ILLiad, there is a limit to the number of symbols that can be added to the Custom Holdings Group. Once that limit is met, ILLiad will not add any other symbols. It is best to update your Custom Holdings Groups in the OCLC Service Configuration. The problem usually occurs in larger groups like LVIS. In general, it is best to use the OCLC Service Configuration for any of your Resource Sharing settings.

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