When I am in the ILLiad Borrowing request, I do not see the Work Form tab

Symptom

• You are looking at a Borrowing request and you do not see the Work Form tab

Applies to

• ILLiad

Resolution

In order to see the Work Form tab, it will be under these conditions:

1. You open the request from the "Awaiting Request Processing" or "Awaiting Unfilled Processing" queues.

2. If you set up a Custom Queue for Borrowing and you are in that Custom Queue. For example, if you created a custom queue for "Awaiting Extensive Searching," and you were in that queue.

If you search for the request from the Home tab in the Transactions search box, then you will not see the Work Form tab.