When I am in the ILLiad Borrowing request, I do not see the Work Form tab

Symptom

• You are looking at a Borrowing request and you do not see the Work Form tab

Applies to

• ILLiad

Resolution

In order to see the Work Form tab, you need to open up the request from the "Awaiting Request Processing" or "Awaiting Unfilled Processing" queues. If you search for the request from the Home tab in the Transactions search box, then you will not see the Work Form tab.

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