Why is an item not automatically renewed?

Last updated: Tue, 23 Jul 2019 05:17:42 GMT

Applies to

- WorldShare Circulation

Answer

When automatic renewal is turned on, an item will not be renewed if:

- The patron account has expired
- The patron account is blocked
- The patron account is in breach of policy, for example, other items are overdue
- The loan limit has been exceeded, for example, an item has been renewed more times than allowed by Renew Time Limit
- The loan limit has been exceeded via staff override, for example, staff acknowledged that the total loan value exceeds the limit when checking out a new item
- The loan policy specifies a fixed bill for renewals
- The item has been recalled
- The item is needed to fulfill a hold or item schedule

Additional information

Create or edit loan policies