Our pickup locations are not displaying on requests, how do we set that up?

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Applies to

- WorldShare Interlibrary Loan

Answer

To get the pickup locations to display, they must be entered into the WorldCat Registry>Branches and Affiliates portion of the [OCLC Service Configuration](https://www.oclc.org.).

Once logged into the [OCLC Service Configuration](https://www.oclc.org/) navigate to WorldCat Discovery and WorldCat Local >Holding Codes & Shelving Location Messages> Holding Codes Translation Table.

From here, you can [create rows in the holding codes translation table](https://www.oclc.org/) for each pickup location.

Additional information

If you need any information to fill in the translation table, please contact [OCLC Support](https://www.oclc.org/). Support will need to know your OCLC symbol to look up the data.

More information about how to [configure pickup location on patron request workforms](https://www.oclc.org/) is available.