Create, manage and process borrowing requests using NRE/VDX.

- **Borrower work queue and statuses**

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  Definitions of work queue categories and request statuses.

- **Borrower request workflow**

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  Actions you perform as a borrowing library.

  - Borrowing Library: Possible request actions
    - Authorize idle requests
    - Receive requested items
    - Return items to lender
    - End of rota workflow
    - Cancel a request
    - Terminate a request
    - Complete a request
    - Search for complete requests
    - Renew a requested item
    - Automatic expiry of requests
    - Informed shipped/Informed not supplied
    - Send a note

- **Request an item**

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  There are 2 ways to place an ILL request: Use bibliographic data found in a NRE/VDX search and use a blank request form for titles not found in a NRE/VDX search.

  - Request items found in a search
  - Request items not found in a search