Create, manage and process borrowing requests using NRE/VDX.

- **Borrower work queue and statuses**
  
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  Definitions of work queue categories and request statuses.

- **Borrower request workflow**
  
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  Actions you perform as a borrowing library.

  - Borrowing Library: Possible request actions
  - Authorize idle requests
  - Receive requested items
  - Return items to lender
  - End of rota workflow
  - Cancel a request
  - Terminate a request
  - Complete a request
  - Search for complete requests
  - Renew a requested item
  - Automatic expiry of requests
  - Informed shipped/Informed not supplied
  - Send a note

- **Request an item**
  
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  There are 2 ways to place an ILL request: Use bibliographic data found in a NRE/VDX search and use a blank request form for titles not found in a NRE/VDX search.

  - Request items found in a search
  - Request items not found in a search