Why can't I see the WMS Place Hold Form Display in my Service Configuration?

Applies to

• WorldCat Discovery

Answer

The WMS Place Hold Form Display is not shown because the hold form has not been activated on any items.

• If for "Display Level 1 fulfillment button" you select **Always** the WMS Place Hold Form Display will appear.
• If for "Display Level 1 fulfillment button" you select either of the **It depends** options, and change any of the dropdown selections from **None**, the Hold Form Display will also appear.

Additional information

[Hold Requests](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Troubleshooting/Why_can't_I_see_the_WMS…)

Page ID

21649