Introduction

This release of WorldShare interlibrary Loan provides a number of new features and enhancements in addition to numerous bug fixes. These features will help you manage more complex workflows, including:

• Print single book strap or sticker to use for both pull slip and shipping
• Optionally receive alert when a borrowing request reaches end of lender string
• Create printouts in other languages

These enhancements are the direct result of your feedback.

Recommended actions

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.

ACTION

We recommend that you clear your browser’s cache before starting to work with WorldShare ILL.

If this link to your library’s catalog has not been set up:

Or if the link needs to be updated, follow the instructions below. When you have enabled your online catalog links,
you can search your catalog for requested items as a borrower or lender.

https://help.oclc.org/Resource_Sharing/WorldShare_Interlibrary_Loan/Reference/Search_my_library’s_online_catalog

Have you updated addresses within each of your borrower and lender Constant Data records in OCLC Service Configuration? If not, please do so on behalf of all your borrowing and lending partners. Address labels do not print properly unless the addresses are formatted correctly.

Have there been any changes in your contact information or lending policies? If so, please make the appropriate updates in OCLC Policies Directory.

Have you signed up for email alerts for News in the Community Center? This will ensure that Tipasa release notes and events will come straight to your inbox.

Follow-up actions

In an effort to keep your staff informed of new features and changes, you may also want to consider these items.

Share these release notes with your colleagues.

Gather your team for the upcoming webinar Product Insights: Resource Sharing.
New features and enhancements

Print single book strap or sticker to use for both pull slip and shipping

You can now print book straps and stickers prior to marking a request as Shipped. This allows you to print the book strap or sticker and use it as a pull slip, saving you from having to create two separate printouts.

Previously, this printing could only be done after marking the request as Shipped.

For more information, see Printing for Lenders.

Optionally receive alert when a borrowing request reaches end of lender string

You can now elect to receive an email alert when a borrowing request reaches the end of the lender string. This will allow infrequent borrowers to be notified via email that a request may need reprocessing.

These alerts can be set up by navigating to OCLC Service Configuration > WorldShare ILL > Interlibrary Loan Options.
Previously, you would have to sign in to the staff interface to determine if borrowing requests needed to be reprocessed.

For more information, see Interlibrary Loan Options.

Create printouts in other languages

You can now print pull slips, book straps, and book stickers in any of the 10 supported languages. To change the language of the printout, select the language from the drop-down menu:

When printing from the print queue or clicking Print Now in a request, the printout will be translated into the selected language:
The Rand McNally book of favourite pastimes

Grider, Dorothy; Watts, Mabel; Hunter, Virginia

0565 Frantz Rd
Dublin, KS US 43017
Previously, printouts were only available in English.

For more information, see Print.
Bug fixes

- The lender string now appears when requests are moved from Purchase back to Interlibrary Loan. Previously, moving a request from Purchase back to Interlibrary loan emptied the lender string.
- The email alert for Article Exchange now contains the correct WorldShare URL for the borrower. Previously, the alert contained the lender's URL.

Known issues

Current known issues can be found here.

Future releases

The following enhancements are targeted for upcoming releases:

- Apply additional Reasons for No
- Access Policies Directory in French

Roadmap information is available in the OCLC Community Center.

Important links

Post-release sessions

Product Insights: Resource Sharing

To help you become familiar with the new features, enhancements, and improvements included in this release, please attend the upcoming webinar Product Insights: Resource Sharing.

Date: Wednesday, July 17, 2019, 2:00pm, Eastern Daylight Time (New York, GMT-05:00)


Please note the session time zones when registering. The sessions will be recorded and archived for future viewing on the OCLC Community Center. Please register, even if you are unable to attend, to receive a link to the recorded session.

Support websites

Support information for this product and related products can be found at:

- WorldShare Interlibrary Loan