How do I install the latest version of ILLiad?

Symptom

• You want to install the latest version of ILLiad on your computer

Applies to

• ILLiad

Resolution

In order to install the latest version you need to make sure of the following:

1. You need to make sure your Web Server is updated to the latest version first. The Web Server needs to be at the latest version first, then you can install the latest version of the client on your computer. If you are not at the latest version of ILLiad, you will need to schedule your upgrade:
   A. If you are self-hosted, you will need to contact your Web Server Administrator to upgrade your server. They will have to follow the Updating ILLiad to Version 9.1 documentation.
   B. If you are hosted by OCLC, you will need to contact OCLC to schedule your upgrade or to see if you need to upgrade by contacting OCLC Support.

2. Once you are at the latest version of ILLiad, you can download the latest version of ILLiad at the ILLiad Downloads.

3. You will need to follow the instructions for Running the ILLiad Client Installation Program.

4. If you are upgrading to 9.1, then you just upgrade to 9.1.

5. Then open up the client by right-clicking on it and "Run as Administrator."

6. When you sign in, you will be asked to change your ILLiad Client Password. The reason why is the Password hash has changed in 9.0 and above, and the password needs to be updated with the new format. You cannot use the same password as before. You will then be upgraded to 9.1.

7. You do not have to edit any information in the ATLAS SQL Alias Manager if you already had ILLiad installed.

8. If you are hosted by OCLC, you will need to contact OCLC Support if you need the information for the ATLAS SQL Alias Manager.

9. Once you have followed the instructions at the ATLAS SQL Alias Manager, you should be able to use ILLiad.

10. If you are hosted by OCLC, we limit access by IP address. If you are having access issues, you will need to contact OCLC to troubleshoot your issue. We might need to add your IP address to our ILLiad Hosted Firewall to allow access.

11. You should also make sure you have followed the instructions for setting up the Word Settings and Windows permissions in this link for I just installed ILLiad on a new computer, what settings or permissions should I have on my computer?