Why isn't FirstSearch displaying my ILL link?

Applies to

- FirstSearch

Answer

If you are using an OpenURL for ILL services, verify that the link to the image being used is valid and is secure (uses https). If the image URL needs to be updated, update the information in both FirstSearch Admin and the Service Configuration. If you need assistance with this, please contact Support.

Additional information

For more information please see OpenURL Links in FirstSearch Admin.

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