Why are the due dates appearing in an incorrect format in the Tipasa user interface?  

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Applies to

- Tipasa

Answer

Ensure that your Browser is set to the correct Language setting. In this example, Firefox is used:

1. Open the menu to go to the settings for the browser currently being used.
2. Navigate to Options.
3. Go to Languages and Appearance.
4. In the Language setting select Choose.
5. It may be necessary to Select a Language to add. Click the Drop-down list to select the appropriate Language for the region. For example, English (Australia) [en-au] and select Add.
6. If there are other language settings there, ensure also that the preferred Language is at the top of the section. Click OK.
7. Close out of the Browser settings, clear your cache and log back into the Tipasa User interface and check the date format.

In this example, Chrome is used:

1. Open the menu by selecting the 3 dots far right of browser screen.
2. Scroll down the options and select Advanced.
3. Scroll down to Languages and select the correct language required.
4. It may be necessary to Select a Language to add. Click the Drop-down list to select the appropriate Language for the region. For example, English (Australia) [en-au] and select Add.
5. If there are other language settings there, ensure also that the preferred Language is at the top of the section. Click OK.
6. Close out of the Browser settings, clear your cache and log back into the Tipasa User interface and check the date format.