Why are the due dates appearing in an incorrect format in the Tipasa user interface?

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Applies to

- Tipasa

Answer

Ensure that your Browser is set to the correct Language setting. In this example, Firefox is used:

1. Open the menu to go to the settings for the browser currently being used.
2. Navigate to **Options**.
3. Go to **Languages and Appearance**.
4. In the Language setting select **Choose**.
5. It may be necessary to Select a Language to add. Click the Drop-down list to select the appropriate Language for the region. For example, English (Australia) [en-au] and select **Add**.
6. If there are other language settings there, ensure also that the preferred Language is at the top of the section. Click **OK**.
7. Close out of the Browser settings, clear your cache and log back into the Tipasa User interface and check the date format.

In this example, Chrome is used:

1. Open the menu by selecting the 3 dots far right of browser screen.
2. Scroll down the options and select **Advanced**.
3. Scroll down to **Languages** and select the correct language required.
4. It may be necessary to Select a Language to add. Click the Drop-down list to select the appropriate Language for the region. For example, English (Australia) [en-au] and select **Add**.
5. If there are other language settings there, ensure also that the preferred Language is at the top of the section. Click **OK**.
6. Close out of the Browser settings, clear your cache and log back into the Tipasa User interface and check the date format.