Project Client Update Service Unavailable

Last updated: Wed, 07 Aug 2019 19:26:08 GMT

Symptom

Update Service Unavailable in the lower right of the CONTENTdm Project Client. If clicked you may receive this error about being unable to connect to autoupdate.contentdm.oclc.org:8000

Applies to

- CONTENTdm

https://help.oclc.org/Metadata_Services/CONTENTdm/Troubleshooting/Project_Client_Update_Service_Unavailable

Resolution
As of 2015, the auto-update service has been deprecated. Future updates to the Project Client (none are expected anytime soon) would have to be accomplished with a downloadable installer rather than from an online update