An error occurred performing OCR. The likely cause of this error is that incompatible languages were specified for the OCR engine.

Symptom

- Compound Object wizard fails to OCR with error message - An error occurred performing OCR. The likely cause of this error is that incompatible languages were specified for the OCR engine.

Applies to

- CONTENTdm
- Project Client
- OCR Text Extraction

Resolution

1. Add the items via directory in the compound object wizard
2. Skip generating OCR on the page information window
3. Open in tab for editing and run the OCR process. Select More Actions to drop down and get this option.
Additional information

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