I am trying to print in ILLiad, but the information never updates to the current data

Symptom

• When you are printing Invoices, you see the last invoices you printed. If you are printing labels, you see the last information and not the current information of what you expect to see are some examples of what is going on.

Applies to

• ILLiad

Resolution

This may happen because of the permissions required on your computer. When you are opening the ILLiad Client, or the Billing Manager, right-click on the shortcut and Run as Administrator. This will often fix the issue because you will be required to run the program as Administrator to overwrite the old data.

Page ID

20886