Is it possible for the lender to edit the borrower's shipping address on a submitted request?

Last updated: Thu, 28 Oct 2021 17:53:10 GMT

Symptom

- Something about the setup of the Borrower's Ship To address makes it unable to be used as the mailing label so the lender wants to re-write it.

Applies to

- WorldShare ILL
- Tipasa

Resolution

If you believe that there is something wrong with the borrowing library's Ship To address, we ask that you contact them to confirm its accuracy or setup.

Page ID

20865