How do I apply a different Constant Data record to a borrowing request in ILLiad so that the correct information is applied to the request?

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Symptom

• You have different addresses set up for Constant Data Records. ILLiad is applying the Default Constant Data record, but you need a different constant data record applied. You want to know how to apply the other Constant Data record.

Applies to

• ILLiad

Resolution

You can apply one of your other Constant Data Records to the Request form when you are in the Workform. Please see the Searching & Sending Requests: Creating and Editing the Work Form documentation.

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