Can our librarians work from home when we are an ILLiad OCLC Hosted site?

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Symptom

- You want to find out if your librarians can work from home or if they are required to be on campus to use ILLiad when you are an OCLC Hosted site

Applies to

- ILLiad

Resolution

Yes, your librarian can work from home. Here is what you need to make sure you have set up:

1. We limit access by IP address, so the librarian needs to have a VPN connection that assigns an IP address that is within your IP address range.
2. If you do not have the IP address set up, please contact OCLC Support, and we can add the IP address to our ILLiad Hosted Firewall.

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