What is the overall workflow for Demand Driven Acquisitions (DDA)?

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Applies to

- WorldShare Management Services

Answer

Demand Driven Acquisition (DDA, also called Patron Driven Acquisition or PDA) lets your patrons drive which items you purchase. With your vendor, you set up a collection of titles available for DDA, and then a purchase is triggered when a patron accesses that item.

Because you cannot know which items will be purchased ahead of time, you can create an order of the type **DDA Plan**, and then add items to this order as they are purchased. This then lets you receive and invoice items as per normal.

The workflow is:

1. **Setup:**
   1. With your vendor, set up two Knowledge Base collections: one for your available-for-DDA items, and one for your purchased items.
   2. **Create a new order** of the type **DDA Plan**. This order type remains open so you can keep adding items to it as they are purchased.

2. **Purchasing:**
   1. Your patrons will trigger DDA purchases by accessing items via your Discovery.
   2. Your vendor will then automatically update your Knowledge Base collections, subtracting the purchases from your available-for-DDA collection and adding them to your purchased items collection.

3. **Receiving and Invoicing:**
   1. **Add the item** to your DDA Plan order when you receive your invoice from your vendor.
   2. Receive and Invoice the item as normal.

Additional information

[Acquisitions terms](https://help.oclc.org/Library_Management/WorldShare_Acquisitions/Troubleshooting/What_is_the_overall_workflo…)

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How are DDA collections automatically maintained? explains how your vendor will maintain your collections.

You can track when your vendor updates your KB collections by checking Metadata > Collection Manager > Activity History. See Collection Manager Activity History for details.