When I try to log into WorldShare I get an error message that says "We're sorry. We are unable to process your request at this moment. Please try again later."

Last updated: Thu, 26 Mar 2020 19:32:33 GMT

Applies to

- WorldShare

Answer

This is often an issue with the bookmark or URL that you are using to get to WorldShare. If you are trying to get in via a link or bookmark, type the URL into the address bar instead. If you don't remember your WorldShare URL, follow the steps to recover a forgotten WorldShare URL. If you are unable to complete the steps to recover the WorldShare URL, please contact OCLC Support.

Additional information

If you contact support on this issue, they will need the error message you are receiving and your OCLC symbol.