What is the StaffProxyWebURL key used for in ILLiad?

Last updated: Wed, 13 Nov 2019 15:04:44 GMT

Symptom

- You use the StaffProxyWebURL to log on to the Web into the patron's account

Applies to

- ILLiad

Resolution

You use the StaffProxyWebURL key when you are in the ILLiad Client, and you want to log on as the patron through the Web interface. The directory has to be one that is not under the RemoteAuthWebPath. Otherwise, you will be under your RemoteAuth log on credentials. The TestWeb is not under the same path, so you should have the StaffProxyWebURL going to:

https://oclc.illiad.oclc.org/illiad/testweb/

rather than what would be under your WebURL which would be

https://oclc.illiad.oclc.org/illiad/

So you will be able to log on as the patron through the Web Interface when you set this up. If you do not want this capability for your librarians, you leave the StaffProxyWebURL blank, and they will not be able to log on as the patron. This process is for troubleshooting issues with the patron's account.

You also have to have checked the box for "Can Log on to Web as User?" in the ILLiad Staff Manager for your account.

In addition, make sure the Webpath.txt in the TestWeb folder is pointing to c:\inetpub\wwroot\ILLiad\testweb

Page ID

19854