One of my patrons did not get deleted when the patron delete batch job was run, why?

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Applies to

- WorldShare Circulation

Answer

Please view the patron exceptions report. It can be found on the sftp at this path: /xfer/wms/reports An example of an error you may see is Patron has outstanding fiscal transactions. This happen when there are outstanding bills on a patrons account.

Additional information

Please see Tab-delimited patron data bulk delete for additional information.

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