How to resolve printer label creep?
Last updated: Thu, 11 Apr 2019 15:22:29 GMT

Symptom

• When printing multiple labels in Record Manager, the alignment of the different labels changes across labels on the page when previewed.

Applies to

• WMS Record Manager

Resolution

This issue is most likely related to your internet browser’s print settings:

1. Make sure all settings have been opened.
2. Look to see if "Fit to page" is checked.
3. Uncheck it if it is.
Print

Total: 1 sheet of paper

- Print
- Cancel

Destination: DU-KLG-2-2-CO on p

Pages:
- All
- e.g. 8, 11-13

Copies: 1

Color: Black and white

More settings

Paper size: Letter (8.5 x 11 in)

Pages per sheet: 1

Quality: 300 dpi

Uncheck this option

Scale:
- Fit to page
- 96

Options:
- Two-sided
4. If this does not resolve the issue, please contact OCLC Support