Symptom

- How do I add and remove Delivery Locations in ILLiad?

Applies to

- ILLiad

Resolution

If an ILLiad site has not run any SQL commands in the past for delivery locations, users will need to complete the following steps:

1. Add and remove the Delivery Locations to or from the DeliveryLocations and the CustomDropDown tables in Customization Manager as desired.
2. Check the Web Pages for NewAuthRegistration, NewUserRegistration, and ChangeUserInformation to see if you have the NVTGCs listed in the coding to know if it's necessary to add and remove the sites from your the web pages. If the NVTGCs are listed, add and remove the Delivery Locations. If not NVTCGs are listed, it is not necessary to make changes to your Web Pages.
3. For more information, see Adding Delivery Locations.

Additional information

If you had added your Delivery Location with the SQL Commands, then you would need to add the Delivery Location following the Adding Delivery Locations documentation. For any you need to remove, you can remove them from the DeliveryLocations and the CustomDropDown tables. You would know if you added the Delivery Locations through a SQL command previously because you would have many keys in the Customization Manager that start with the symbol. So if you see a symbol of an example of ABC in the Delivery Locations and you Search all Tables and Keys for ABC, and you get results, then you need to add the Delivery Location through the SQL commands. If you do not see any results, then you need to add the value to the DeliveryLocations and the CustomDropDown tables.