Why are the results different between the Borrower Resource and Borrower Activity Report?

Applies to
- WorldShare ILL
- Tipasa

Answer

The Borrower Resource report displays all requests that have passed through the library’s system in a given month. The Borrower Activity report shows all requests that were started, closed, or fulfilled in a given month.

Because of the nature of requests, one request may show up on multiple months depending on how far out it has been placed. Because of this, the Borrower Request report may track more requests than show up on the Borrower Activity report.