When I send out the ILLiad Borrowing Password Reset email, the link is not showing up

Symptom

- Your patron sees the email and see in the message, "Click the link below to change your password to a new value," but no link shows up

Applies to

- ILLiad

Resolution

There is a new Special link you need to set up for the password reset.

Instead of having the link where it shows <#Action="10" form="85"...etc.>, you need to replace that with the following:

<#Special.PasswordResetLink>

I have attached a screenshot of what it looks like Before and After.