FirstSearch is prompting for authorization and password from on campus

Symptom

- IP not authorizing for FirstSearch

Applies to

- FirstSearch

Resolution

Complete the following steps using FirstSearch Admin module:

1. [Login to FirstSearch Admin](#)
2. Click Authentication/Access tab
3. Select IP Address Recognition (on the left)
4. IP ranges should be put in as follows 10.2.3.4-20 (this will cover the IP range 10.2.3.4 - 10.2.3.20)
5. Click Add
6. The IP address range should appear in the box below
7. If you require assistance or do not have access to the FirstSearch Admin module please contact [OCLC Support](#)

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