Print requests and manage print queue


Learn how to print individual requests, add or remove requests from the print queue, and print all items in the request queue in WorldShare Interlibrary Loan.

Print an individual request (print now)

You can print individual requests from the request screen.

- Borrowers: You must save or submit a request first before you can print it.
- Lenders: You can print a request from any queue.
- Purchasing: You can print a request from any queue.

To print an individual request:

1. Open the request you want to print.
2. In the request, on the upper right side of the screen, click **Print Now**.
   - Note: Some requests will show additional print check boxes (for example, Print Book Straps/Stickers or Print Shipping Labels/Return Labels) if they are available.
3. On the Print Preview window, use the **printer icon** or **links** to print the request.
4. Click **Done** or the **X** (X) at the top of the window to close it.

Watch a video

Print requests (7:46)

This video shows how to print full requests.

Add requests to the print queue (print later)

You can add requests to the print queue to print them later.

- Borrowers: You must save or submit a request first before you can print it. The request must be in any of the following queues to add it to the print queue: New for Review, Received, Produced, Returned.
- Lenders: You can print a request from any queue.
To add a request to the print queue

1. Open the request you want to print.
2. In the request, on the upper right side of the screen, click the **down arrow** next to **Print Now**.
3. Select **Add to Request Print Queue**.
4. A confirmation message appears, and the request is added to the appropriate print queue.
5. On the left navigation, click **Print Queue**.
6. Click **Requests** (either under Borrowing, Lending, or Purchasing, depending on the request).
7. On the Print Queue screen, select the **check boxes** for the requests you want to print.
   - To print all requests in the table, select the **check box** at the top of the first column of the table.
   - To change the number of rows you see in the table, select a **number** from the Rows list.
8. When printing requests, you may select to print 1 or 2 requests per page. Click either **Print 1 per page** or **Print 2 per page**, depending on how many requests you want to print per page.
9. On the Print Preview screen, use the **printer icon** or **links** to print the request.
10. Once you have confirmed your printing was successful, you can delete requests from requests print queue. Requests stay in the print queue until they are removed.
11. Go back to the **Requests** queue, select the **check boxes** for the requests you printed, and click **Remove**.

Print all items in a request queue

You can print all items in a request queue at once.

Follow the below instructions to print all items in a queue.

To print all items in a request queue:

1. On the left navigation, click **Print Queue**.
2. Click **Print All**.
3. The Request Queues screen appears and displays all the request queues.
4. Select the **check boxes** for the request queues you want to print. Note: There is a limit of printing 500 requests at a time. Click **Next**.
5. On the Marked Queues screen, click **Print 1 per page** or **Print 2 per page** for the marked queues you want to print, depending on how many requests you want to print per page.
6. The Auto-update check box is automatically selected. If you do not want the status of the request to automatically update, deselect the **check box**. For more information, see **Auto-update with Print All** below.
7. On the Print Preview screen, use the **printer icon** or **links** to print the requests.
8. The requests print and a confirmation message appears.

Remove items from a print queue

Items are not removed from a print queue until you remove them.
To remove all items from a print queue:

1. On the left navigation, click **Print Queue**.
2. Select the **queue** from which you want to remove items.
3. Select the **check boxes** for the items you want to remove. To select all items, select the **check box** at the top of the first column in the table.
4. Click **Remove**.
5. The items are removed from the queue.

**Auto-update with Print All**

The auto-update option allows you to control the status of Borrowing **Not Reviewed** requests or Lending **New – Copies** and **New – Loans** requests after they are printed. The system default is to advance these items to an updated status after the **Print All** action is taken. **Not Reviewed** requests will be updated to **Reviewed**. **New – Copies** and **New – Loans** will be updated to **Considering**. If you do not want to advance the request to **Reviewed** or **Considering** status, deselect the **Auto-update** check box.

Caution: The system does not retain the setting from the previous print. The update status must be chosen every time you print.