Complete requests

When an item you have lent to a borrowing library is returned back to you, you can close the request and mark it as complete.

To complete a request:

1. On the left navigation, under Lending Requests, click **Returned > Returned/In Transit**.
2. On the Returned/In Transit screen, click the request **ID** or **Title** to display the request. **Note:** Request queues where batch processing is available include a batch processing icon ( miệng) in the left navigation.
3. In the request, review and confirm the information in the **Request Details** accordion.
4. To complete the request, click **Checked-in/Complete**.
5. A confirmation message appears and the request is complete. **Note:** If the item is marked Not Returned, it appears in the left navigation under **Returned > Returned but Missing** and ages out of the system after 180 days.