Why can I not find an item by its OCN, Title, etc., only by its barcode?

Last updated: Thu, 14 Apr 2022 13:30:25 GMT

Applies to
- WorldShare Record Manager
- WorldShare Circulation

Answer
The item most likely needs to be re-indexed, which acts as refreshing it in our system. Please contact OCLC Support with a list of the OCNs that are currently affected and a link to this help article.

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