Why are items that are checked out or lost showing a green check mark as if they are available?

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Applies to

- WorldCat Discovery

Answer

If you are getting availability through your local ILS, please verify that the status (for example checked out or lost) does not have any text before or after the status. If it does, be sure to include an asterisk before and after the status. This will ensure that the system is able to read the status message from your local system correctly. This is configured in the Service Configuration > OPAC Statuses, Location, and Circulation Policies > Item Availability from OPAC.

Additional information

If you continue to have problems, please contact OCLC Support.