Why do I not see a title in the Receive / Invoice View items list?

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Symptom

• Titles you expect to see don't come up in the View Items list under the Receive and Invoice button

Applies to

• WorldShare Acquisitions

Resolution

Here are some reasons why titles don't appear in your list:

• The order the title is on has not been Placed.
• The Action drop-down is set to Receive, but the title has already been received.
• The Action drop-down is set to Invoice, but the title has already been invoiced.
• The Action drop-down set to Receive & Invoice, but the title you want has been Received and/or Invoiced already.
• The Processing Type that you are using to Receive and Invoice does not match the Processing Type of the item.