Why are all items displaying on the item receiving screen rather than just those that are unreceived

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Symptom

- When you receive items in WMS Acquisitions you are seeing all items that are both received and unreceived, but only want items that are unreceived to display.

Applies to

- WMS Acquisitions

Resolution

Use the following steps to change the **Receipt status** drop-down:

1. With WMS Acquisitions open, click the **Receive and Invoice** button on the left.
2. Fill in the Processing type, Action, Vendor, and Invoice Number fields on the left.
3. Put your cursor in the Search Text box and hit **Return**.
4. Both received and unreceived items should display. Change the **Receipt status** drop-down to **Not Received**.
5. The data will update to only those items that haven't been received yet.

If the problem persists after checking this setting, contact [OCLC Support](https://help.oclc.org/Library_Management/WorldShare_Acquisitions/Troubleshooting/Why_are_all_items_displaying...) with your symbol and a sample where this is happening.

Additional information

We have information on [filtering in the receive screen](https://help.oclc.org/Library_Management/WorldShare_Acquisitions/Troubleshooting/Why_are_all_items_displaying...).

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